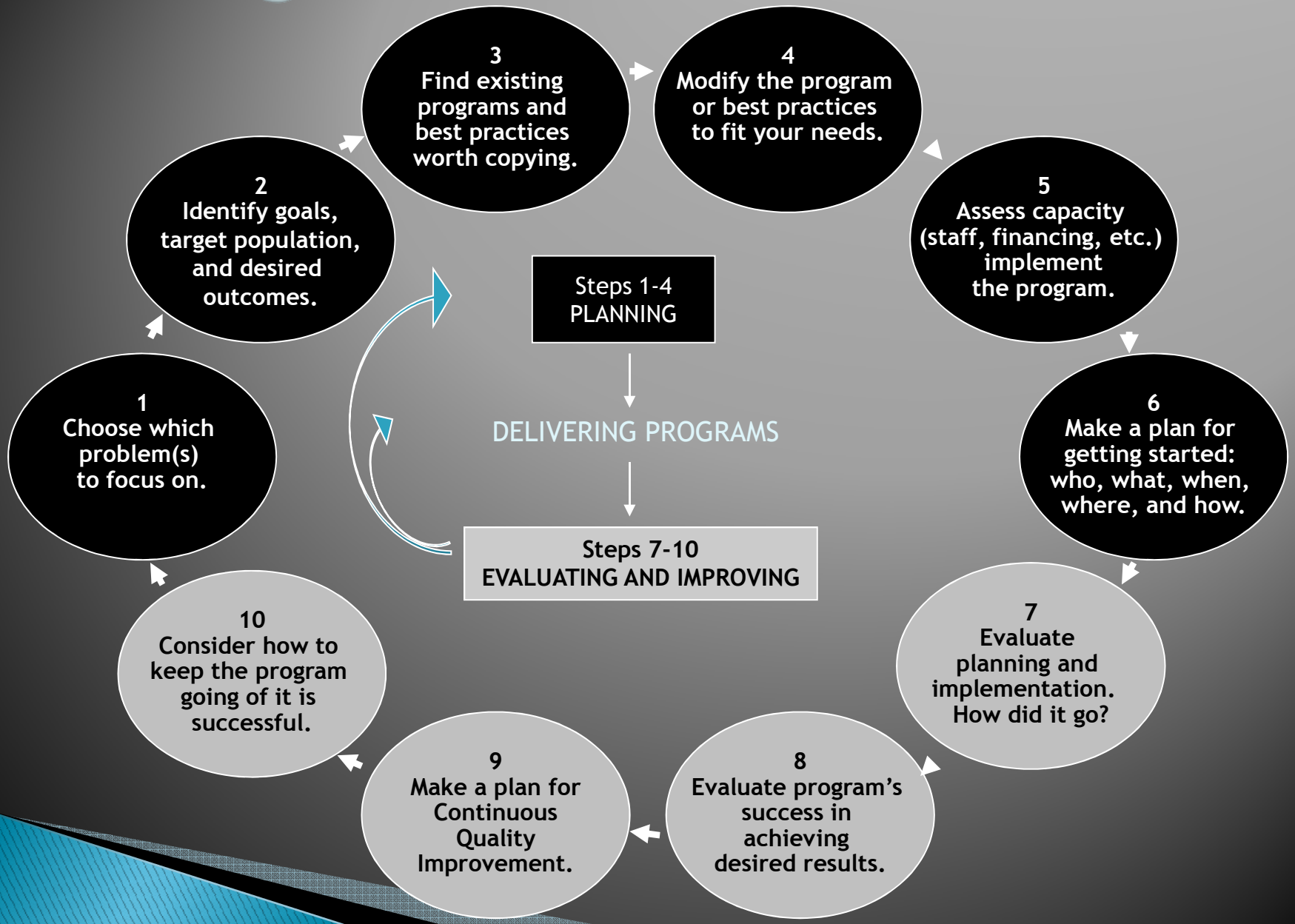Getting To Outcomes Process